



BANGALORE ELECTRICITY SUPPLY COMPANY LIMITED

(Wholly owned by Government of Karnataka)

(CIN: U04010KA2002SGC030438)

No: BESCOM/GM(ICT&MIS)/BC-48/2018-19/4992.

Date: 28 SEP 2018

EXPRESSION OF INTEREST (EOI)

BESCOM is seeking proposals from Network Service Providers to establish seamless connectivity at all its offices incorporating latest advancements in the field of networking and providing holistic and Managed Network Services.

The solution proposed by the Managed Network Service Provider should meet the below mentioned criteria: -

- 1) The solution must comply with all the network related standards.
- 2) The network outages must be proactively handled by solution provider.
- 3) Should have dedicated Network Operations Centre(NOC) 24x7x365 manned by skilled and technical man power for efficient monitoring configuration, troubleshooting and performance management of backbone network and last mile network
- 4) Sufficient redundancy to be maintained to overcome network outages.
- 5) Submit their technical proposal and presentation highlighting the network architecture ensuring both primary and secondary managed network.
- 6) The Managed Network Service Provider should offer one point solution to all the above mentioned network requirements, part solutions submitted will not be entertained.

Eligibility criteria for Managed Network Service Provider to participate in Expression of Interest (EOI)

Sl. No.	Requirement Description	Documents to be uploaded
1	The Network Service Provider should have commissioned the solution across Karnataka and should have commissioned: Tier I cities – atleast 25 locations Tier II cities – atleast 25 locations Tier III cities- atleast 25 locations	P.O. copies indicating the locations.
2	The Network Service Provider shall possess valid license from the competent regulatory authority for providing services.	A copy of NLD and other applicable licenses issued by competent authority.
3	The Service Provider shall have minimum three years of experience in implementing the managed network solutions.	The satisfactory completion certificate should be issued by an officer of not below than the rank of Executive Engineer (Ele) or equivalent along with P.O or Award No. with date, nomenclature of work, amount involved and date of Commission.
4	Service Provider should have an Annual turnover of at least Rs.5.00 Crores in any one of the last three financial years (i.e 2015-16, 2016-17 and 2017-18)	Certificate copies of Audited Financial statements providing the Turn over details for the last three financial years, viz., 2015-16, 2016-17 and 2017-18 shall be uploaded.

Interested Network Service Provider should submit their proposals **within 22.10.2018, 5.30pm** in a sealed cover to the Office of General Manager(ICT&MIS), No. 14/3, Maharshi Aravinda Bhavana, N.T.Road, 4th Floor, BESCOM, Bangalore-01. Qualifying Managed Network Service Provider shall be invited for a technical presentation.

BESCOM reserves the right to reject any or all the solutions without assigning any reason thereof. BESCOM may terminate the EOI process at any time without assigning any reason and upon such termination BESCOM shall not be responsible for any direct or indirect loss or damage arising out of such a termination.

A meeting of prospective Network Service Provider is convened on **05.10.2018, at 11.00 am** at the Office of General Manager(ICT&MIS), No. 14/3, Maharshi Aravinda Bhavana, N.T.Road, 4th Floor, BESCOM, Bangalore-01 for any clarifications.

For any further information contact :

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**I/c General Manager(ICT&MIS)
Bescom, Bangalore.**