



No.BESCOM/ D(F)/AO to D(F)/BC-3 /15-16/

Corporate Office  
K.R.Circle,  
Bangalore-1  
Date:

**Sub: Proceedings of Monthly Revenue Recovery Review Meeting held on 22/02/2016**

Meeting Date and Time	22 <sup>nd</sup> Feb. 2016 11.00 am to 5.30pm	Venue	Conference hall, Corporate office, Bangalore.
<b>In Chair: Sri Guru Prasad B.L. IRS / Director (Finance),BESCOM</b>			
<b>MEMBERS PRESENT</b>			
BMAZ CE/CA			
BMAZ SEs/DCAs			
BMAZ EEs/AOs			
GM (Revenue)/GM(A&RT)			
DGM(OPC)			
AO to D(F)			

At the Outset, Director (Finance) welcomed all the officers to the meeting.

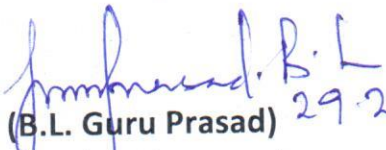
GM (Revenue) gave Power Point Presentation on Billing Efficiency and Collection Efficiency as at the end of Jan. 2016

- DF instructed all the Officers to review the Unbilled Installations and instructed all officers to reach 15000 crores demand by the end of March 2016 without fail.
- ECS: In Bangalore city consumer can pay the Electricity bill through their bank account at no extra cost and saving their precious time by opting ECS Scheme. Bank will debit the bill amount only on the due date. An incentive at the rate of 0.25% on the bill amount being given to the consumers covered under this scheme. But hardly one lakh consumers are using this scheme. So Hon'ble Director (F) directed all officers to take suitable action for ECS conversion. In this regard on a trial basis for the period between March 2016 and May 2016 to be initiated with incentive of Rs. 100 per installation to the employees for conversion. This incentive scheme may be extended further depending upon the performance, which shall be

reviewed during RRM of June 2016. To keep the track the progress in the matter DGM (OPC) was instructed to issue guidelines and monitor the progress. To create awareness among the new consumers, the corporate office may provide work shop facility to promote this scheme on a larger scale. The Hon'ble Director (F) stressed the need for implementation of ECS as it solves the problem of cheque dishonor and disconnection issues along with improvement of BESCOM cash flow.

- GROUP PAYMENT: There is lot of pressure from tower consumers to start group payment. Director(F) expressed dissatisfaction about nonupdatation of reading and billing in the system. All the bills should be generated on the same day to facilitate the group payments. But officers expressed that due to MRI and refresh problem there is difficulty in updatation.
- Director (F) assured about the probem of SBM will be solved within 2 months by bringing in new SBMs. And also all SBM will be available at the division level. And There would be one service center in every division.
- Submission of March Final Accounts: GM(A&RT) instructed all officers to close the store transaction at the end of March 31<sup>st</sup> and cash book as on the same date. Requested field officers not to carry FY15-16 works to next financial year. Final Accounts of the divisions must be submitted within 15<sup>th</sup> of April 2016.
- Speaking Order: Director (F) instructed all the officers to pass speaking order wherever needed immediately. Instructed AO to D(F) send the Subdiviionwise, RRNowise BBC details to all the circles.
- RRM notice is sent to GM(IT) and Infosys to attend the meeting but they remained absent for all the Revenue Review Meeting. Hence Director (F) instructed to issue Show cause notice.

Meeting concluded with vote of thanks.

  
(B.L. Guru Prasad) 29.2.16  
Director (Finance)  
BESCOM

**Copy via email to:**

1. All the participants
2. PS to MD.
3. Website.