



**BANGALORE ELECTRICITY SUPPLY COMPANY LIMITED**  
(Wholly owned Government of Karnataka undertaking)

No.BESCOM/ D(F)/AO to D(F)/BC-3 /15-16/ 71

Corporate office,  
K.R.Circle,  
Bangalore-1

Date: 28 /9/2015

**Proceedings of Monthly Division wise Revenue Recovery Review Meeting of HSR, Malleswaram, Hebbal, Kanakapura, Nelamangala, Kolar, Hiriya, Tumkur and Chitradurga Division held on 22/9/2015 chaired by Hon'ble Director (Finance), BESCOM.**

<b>Sub:Circle wise Revenue Recovery Review meeting for the month of August 2015</b>			
Meeting Date and Time	22 <sup>nd</sup> Sept. 2015 2.30 am to 4.30pm	Venue	Conference hall, Corporate office, Bangalore.
<b>In Chair : Sri Guru Prasad B.L. IRS / Director (Finance), BESCOM</b>			
<b>MEMBERS PRESENT</b>			
Division EEs/Aos			
GM(Revenue)/IA			
AGM(F&C)/AO to D(F)			
Representative of Nsoft.			

At the Outset, Director (Finance) welcomed all the officers to the meeting.

Hon'ble Director (Finance) reviewed Division wise progress of various parameters.

The Description of review and decision is as follows:-

1. GM(R) explained that after considering the parameters of poor Collection efficiency, poor Billing efficiency, high CB ratio, Inactive status, high Zero consumption installations and high unbilled status, selected the HSR,

Malleswaram,Hebbal,Kanakapura,Nelamangala, Kolar, Hiriyuru, Tumkur and Chitradurga divisions for reviewing purpose.

2. The Director (F) expressed dissatisfaction about billing efficiency of the Divisions. Tariff wise billing efficiency was verified by the Director (F). Due to poor follow-up action in the billing is the main reason of poor billing efficiency. Poor billing efficiency is tolerable in rural area due to certain reasons but it is not acceptable in urban areas.
3. In Kanakapura Division in the month of August 2015 billing efficiency was 96.7% out of 118869 installations only 114902 installations billed. Out of 9 divisions HSR division has highest unbilled installations of 9692 installations. Director (F) enquired about billing efficiency up to 22<sup>nd</sup> of Sept. of above divisions. The details are as follows

SL.NO.	DIVISION	To be billed installations	Billed installations	unbilled installations	Billing efficiency
1	Hiriyur Division	203159	197528	5631	97.23
2	HSR Division	506906	493444	13462	97.34
3	Malleswaram Division	285093	277771	7322	97.43
4	Hebbal Division	411883	402445	9438	97.71
5	Nelamangala Division	334373	328553	5820	98.26
6	Chitradurga Division	269061	264870	4191	98.44
7	Kolar Division	160713	158247	2466	98.47
8	Tumkur Division	405344	399181	6163	98.48
9	Kanakapura Division	119081	118097	984	99.17

Billing should be completed by 15th of every month. Therefore Director (F) expressed dissatisfaction about billing efficiency up to 22<sup>nd</sup> Sept. 2015.

4. Director (F) expressed dissatisfaction about Zero consumption Installations. Out of 9 divisions highest zero consumption installations(36209) were in HSR division

5. Director (F) enquired about collection of ASD demand and expressed dissatisfaction about ASD collection. Instructed EEs/Aos ASD arrears should be collected by the end of this month (Sept. 2015).
6. Director (F) dissatisfied about poor trips efficiency. GM (R) instructed all EEs/AOs coming under Non RAPDRP area to take suitable action to increase the trips efficiency. And also guided MCC collection should be done from 1<sup>st</sup> day of every month when the billing work begins. Divisions EEs/Aos explained that due to paper roll change and battery down problem, it is very difficult to collect the arrears at the time of billing. Director (F) assured to give the approval for any issues of battery problem.
7. Divisions EEs/AOs complained about the SBM repair problem. NSoft representatives explained that every month of 7<sup>th</sup>, 14<sup>th</sup> and at the end of the month Nsoft engineers visit the divisions. Director (F) insisted for the information regarding the visit schedule of Nsoft engineers to Division offices. Instructed Nsoft representative to give the schedule of visit to the division 3<sup>rd</sup> of every month to the GM(R) and inturn GM(R) to give the intimation to all the subdivisions about the schedule of visit. And instructed AO to D(F) for follow-up action.
8. Director (F) directed Nsoft representative to provide one spare Mother Board to Subdivisions in case of repair of installed motherboard.
9. Division AOs raised the issue of difference between the BIP dash board report and MIS billing efficiency. HSR division AO explained that when there are newinstallations, it will be shown in BIP report as unbilled installations. But Director (F) instructed all AOs to follow the BIP report billing efficiency till theupdate of MIS billing efficiency report.
10. Director (F) very much dissatisfied about the performance of Hiriyuru Division, not only in the billing efficiency but also in all parameters. Hiriyuru Ao raised the problem of shortage of SBM. But Director (F) enquired about allocation of work to MR/GVP. Instructed proper allocation of work load to the MR/GVP.

11. Director (F) expressed dissatisfaction about collection efficiency in Chitradurga Division. Chitradurga Ao explained that due to long dis negative adjustment there was poor collection efficiency. GM(R) instructed that separate register should be maintained and before incorporating the any debit and credit adjustment should be discussed with the GM(Accounts), corporate office, otherwise it will affect the AT&C loss and also the accounting procedure. And also gave the directions to incorporating JV entries. Director (F) instructed all AOs once again to check the all long dis negative balances.
12. In HSR Division collection efficiency was 96.2%. Ao HSR division explained that due to IOD interest collection efficiency was poor. But Director (F) instructed that it occurs only in exceptional cases but not in general. And also cautioned that in urban area collection efficiency should be 100%, instructed to concentrate on collection efficiency.
13. Tumkur EE expressed inability of collection due to power supply problem. And also problems of Kunigal and H. Durga Subdivisions. But Director (F) did not accept this explanation and instructed not to give excuses for inefficiency.
14. Aos expressed the problems of meter replacement, CCB dropouts and non-refreshment of BIP reports. Director (F) instructed GM(R) to highlight the problems in the MD RR meeting.
15. Finally Director(F) requested all EEs to take drastic steps on revenue collection. Spend exclusive time on revenue matters. Fix the target and responsibility to the sib divisions. Guide the subdivisions in proper MRwise analysis and work on priority wise basis.
16. Analysis of Billing and collection efficiency of the above divisions are as follows.

## SDO wise Billing Efficiency for the Month of Aug.15

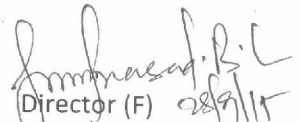
Division	Month	ACTIVE INST'S	BILLED INST'S	Bill (%)	UNBILLED INST'S	ZERO CONSUMPTION COUNT	Zero (%)	MNR COUNT	DL COUNT
KANAKPURA	Aug.15	118869	114902	96.7	3967	4545	4.0	119	423
HSR	Aug.15	505309	495617	98.1	9692	36209	7.3	89	1106
HIRIYUR	Aug.15	202933	199597	98.4	3336	4969	2.5	1229	3677
MALLESWARAM	Aug.15	284748	280441	98.5	4307	16891	6.0	127	5045
TUMKUR	Aug.15	404903	400053	98.8	4850	16871	4.2	3803	11282
HEBBAL	Aug.15	411367	406926	98.9	4441	29605	7.3	265	5386
NELMANGALA	Aug.15	333672	330959	99.2	2713	17980	5.4	314	184
KOLAR	Aug.15	160989	160035	99.4	954	7287	4.6	858	2992
CHITRADURGA	Aug.15	269289	268220	99.6	1069	5488	2.0	1437	6473

## Divison ,Category Wise Billing & Collection Effcy for the month of Aug. 2015

DIVISION	Date	Bill Cancel Cons in Mus	Net Cons in Mus	OB in Lakhs	Demand in Lakhs	Collection in Lakhs	Coll(%)	CB in Lakhs	ARR
<b>Soft Category (HT-2, 4 &amp; 5) (LT-2, 3 &amp; 5)</b>									
CHITRADURGA	Aug.15	0.11	9.93	411.41	591.68	526.83	89.0	476.27	6.0
KOLAR	Aug.15	0.06	14.59	2018.96	931.72	853.83	91.6	2096.85	6.4
MALLESWARAM	Aug.15	0.62	50.10	540.52	3376.26	3190.57	94.5	726.22	6.7
NELMANGALA	Aug.15	0.03	64.57	1684.07	4493.52	4306.25	95.8	1871.34	7.0
HSR	Aug.15	1.13	112.61	790.92	8256.75	7942.07	96.2	1105.61	7.3
TUMKUR	Aug.15	0.13	42.98	1342.94	2863.02	2760.83	96.4	1445.14	6.7
HIRIYUR	Aug.15	0.08	7.73	1630.12	466.34	450.91	96.7	1645.55	6.0
HEBBAL	Aug.15	1.42	78.96	660.89	5064.83	4934.66	97.4	791.07	6.4
KANAKPURA	Aug.15	0.02	13.39	201.93	878.44	863.41	98.3	216.96	6.6
<b>Others Category (HT-1 &amp; 3) (LT-1, 4, 6 &amp; 7)</b>									
MALLESWARAM	Aug.15	0.17	2.65	4011.48	251.76	106.75	42.4	4156.49	9.5
HEBBAL	Aug.15	0.05	6.21	7887.49	424.16	191.97	45.3	8119.68	6.8

HSR	Aug.15	0.03	6.70	5779.54	572.64	298.62	52.1	6053.55	8.5
CHITRADURGA	Aug.15	0.01	40.20	17777.93	1327.14	957.94	72.2	18147.13	3.3
NELMANGALA	Aug.15	0.22	25.32	20697.33	858.97	623.86	72.6	20932.44	3.4
HIRIYUR	Aug.15	0.04	49.02	27310.11	1468.91	1121.62	76.4	27657.40	3.0
KOLAR	Aug.15	0.00	25.96	17258.84	827.89	647.09	78.2	17439.64	3.2
TUMKUR	Aug.15	0.09	116.22	26128.19	3169.38	2687.48	84.8	26610.10	2.7
KANAKPURA	Aug.15	0.15	38.43	7584.19	1492.54	1380.50	92.5	7696.23	3.9

Meeting concluded with vote of thanks.

  
 Director (F) 28/9/15  
 BESCOM, Corporate office

Copy to via email to:

1. All the participants
2. M/S NSoft
3. CGM(F&C)/GM(Rev)/(ICT & MIS)/Audit/A&RT
4. Website.