



BANGALORE ELECTRICITY SUPPLY COMPANY LIMITED
(Wholly owned Government of Karnataka undertaking)

No.BESCOM/ D(F)/AO to D(F)/BC-3 /15-16/ 70

Corporate office,
K.R.Circle,
Bangalore-1

Date: 28 /9/2015

Proceedings of Monthly Circle wise Revenue Recovery Review Meeting of South,North,East,West, Kolar, BRC, Ramnagar,Tumkur and Davanagere Circle held on 22/9/2015 chaired by Hon'ble Director (Finance), BESCOM.

Sub:Circle wise Revenue Recovery Review meeting for the month of August 2015

Meeting Date and Time	22 nd Sept. 2015 10.30 am to 1.30pm	Venue	Conference hall, Corporate office, Bangalore.
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In Chair : Sri Guru Prasad B.L. IRS / Director (Finance),BESCOM

MEMBERS PRESENT

Circle SEs/DCAs

GM(Revenue)/IA

AGM(F&C)/AO to D(F)

Representative of Nsoft.

At the Outset, Director (Finance) welcomed all the officers to the meeting.

Hon'ble Director (Finance) reviewed Circle wise progress of various parameters.

The Description of review and decision is as follows:-

1. The Director (F) expressed dissatisfaction about billing efficiency of all the circles.Tariff wise billing efficiencywas verified by the Director (F). Due to poor follow-up action in the billing is the main reason of poor billing efficiency. Director (F) expressed that subdivision wise billing efficiency on daily basis through email and also through what supis sent from the corporate office. in spite of that there is poor billing efficiency in all circles.

Director (F) instructed all SEs/DCAs to tackle the sub divisional officers regularly.

(a) Rural SE replied that due to public protest it is not possible to reach 100% billing efficiency. But D (F) was not satisfied with this answer. So further insisted for 100 billing efficiency without any excuse.

(b) South SE replied that servicing of new installations cause poor billing efficiency

(c) North DCA replied that due to meter change after 20th cause poor billing efficiency.

(d) East circle SE replied that due to new installations poor billing efficiency

(e) West circle SE also replied due to meter change there is poor billing efficiency

2. Director (F) expressed dissatisfaction about poor billing efficiency in rural area. Because in Non RAPDRP area meter change will not affect the billing efficiency. GM (R) said that in TRM area in some section offices after replacement of meter it is not incorporated in system even after 10 to 12 months. Bills not sent to the consumers, causing decrease in demand and also poor billing efficiency.
3. The Director (F) expressed dissatisfaction about poor collection efficiency. But all SEES expressed inability of collection due to load shedding. They highlighted the non-cooperation from the public as they are badly affected by load shedding.
4. Director (F) enquired about collection of ASD demand and expressed dissatisfaction about ASD collection. Even 50% of the demand is not collected after demanding of ASD in the month of July 2015. GM(R) said that as per Conditions of Supply Act it should be collected within one month of demand notice issued. Afterwards it should be treated as arrears and the installations should be disconnected.
5. In HSR division there is poor ASD collection. Director (F) instructed SE to concentrate on HSR division.

6. North circle SE replied, due to load shedding it is not possible to collect ASD arrears but Director (F) immediately said that the load shedding is from last month but the ASD was demanded 4 months earlier. So instructed North Circle SE to take action to recover the ASD.
7. Director (F) was very much dissatisfied about ASD collection not even 10% in the rural circle. Instructed to collect the ASD immediately and also cautioned all SE/DCAs to collect the arrears of ASD within the end of this month.
8. Director (F) requested all SEs/DCAs to send the new clauses if any added to the revised MOU to be executed with MFFs immediately.
9. Director (F) instructed all SEs to conduct the meeting about revenue matters with concerned Divisions and sub divisional officers at least once in a week.
10. Director (F) was dissatisfied about disconnection process in Rural Circle. Proper disconnection is not done in the Yalahanka division. Rural SE expressed that the cases of theft are reported to Vigilance officers but they have not taken any action. Director (F) instructed to send the documents of correspondence with vigilance to the corporate office.
11. Director (F) instructed all SEs/DCAs to prepare and send the incumbency details of SO/AEE/AAO/EE/AO/DCA/SE to the Zonal office immediately as guided in the previous RR meeting.
12. Director (F) dissatisfied about poor trips efficiency. GM (R) instructed all DCAs to take suitable action to increase the trips efficiency. And also guided MCC collection should be done from 1st day of every month when the billing work begins.

13. Finally Director (F) concluded that now there is improvement in all Sub divisional officers' performance, instructed all SEs/DCAs to personally monitor at least one day in a week and sit and talk to all of them. And also guided to concentrate in soft tariff both collection and billing efficiency overcoming constraints at their level.

14. Analysis of Billing and collection efficiency of Circles are as follows.

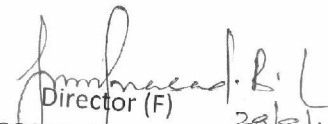
CIRCLE wise Billing Efficiency for the Month of Aug.15

Circle	Month	ACTIVE INST'S	BILLED INST'S	Bill (%)	UNBILLED INST'S	ZERO CONSUMPTION COUNT	Zero (%)	MNR COUNT	DL COUNT
EAST	Jun.15	1057090	1039879	98.4	17211	74678	7.2	578	16335
RURAL	Aug.15	576875	564159	97.8	12716	29009	5.1	329	5667
SOUTH	Aug.15	1419876	1396391	98.3	23485	82544	5.9	271	2642
EAST	Aug.15	1069988	1053601	98.5	16387	77512	7.4	621	16584
WEST	Aug.15	870005	858350	98.7	11655	55755	6.5	377	9400
RAMNAGAR	Aug.15	557580	550120	98.7	7460	31640	5.8	202	1550
NORTH	Aug.15	1050645	1038273	98.8	12372	70618	6.8	564	13663
DAVANAGERE	Aug.15	1071514	1061550	99.1	9964	29407	2.8	7794	25405
TUMKUR	Aug.15	925602	917420	99.1	8182	27664	3.0	5111	24302
KOLAR	Aug.15	824229	817094	99.1	7135	33696	4.1	2154	10371

Circle wise Month wise Collection Effcy for the month of August 2015

CIRCLE	Date	Bill Cancel Cons in Mus	Net Cons in Mus	OB in Lakhs	Demand in Lakhs	Collection in Lakhs	Coll(%)	CB in Lakhs	ARR
EAST	Aug.15	3.53	293.82	17766.05	21996.07	20887.09	95.0	18875.03	7.5
NORTH	Aug.15	3.22	223.63	22073.32	14949.94	14198.21	95.0	22825.06	6.7
SOUTH	Aug.15	1.86	407.08	19212.38	30391.23	28748.52	94.6	20855.08	7.5
WEST	Aug.15	2.25	174.75	16388.17	10931.04	9927.04	90.8	17392.17	6.3
KOLAR	Aug.15	0.91	267.70	103618.46	9982.01	8580.61	86.0	105019.86	3.7
RAMNAGAR	Aug.15	0.44	220.05	38155.23	13092.88	12394.17	94.7	38853.94	5.9
RURAL	Aug.15	0.26	166.56	42201.01	9616.34	8732.80	90.8	43084.55	5.8
DAVANAGERE	Aug.15	0.96	203.25	75786.26	8028.35	6751.57	84.1	77063.05	4.0
TUMKUR	Aug.15	0.35	248.70	76404.17	9309.79	8101.50	87.0	77612.45	3.7

Meeting concluded with vote of thanks.


 Director (F)
 BESCOM, Corporate office
 28/8/15

Copy to via email to:

1. All the participants
2. M/S NSoft
3. CGM(F&C)/GM(Rev)/(ICT & MIS)/Audit/A&RT
4. Website.