

R-APDRP Report Format
Town wise AT&C Loss Reduction report

Level of Monitoring: PFC/MoP
Frequency: Monthly
Format: D1-(A8)

Name of State: Karnataka

Sl No	Name of Discom: Name of town	BESCOM			Achievement in AT&C Loss Reduction, %		%Billing thru system	Payment thru system	Measures taken		AT&C losses		
		Billing Efficiency		Baseline Loss (%)	FY 14-15	Rolling past 6 months AT&C loss level(The migration and de migration of consumers done during this period)			Technical	Administrative	FY 14-15	Past 6 months rolling	Billing Eff Mai.15
		Jun.15 (%)	Mai.15 (%)										
1	Anekal	86.73%	69.05%	30.30%	61.86%	39.79%	100.00%	100.00%	Suspended Anekal AEE	-0.09	0.00%	0.00%	17.68%
2	Bangarapet	83.98%	83.55%	28.90%	6.59%	13.85%	100.00%	100.00%		0.15	22.31%	15.05%	0.43%
3	Challakere	87.79%	89.46%	23.34%	280.07%	11.65%	100.00%	100.00%		0.12	0.00%	11.69%	-1.67%
4	Channpattana	87.64%	87.34%	32.84%	5.37%	13.72%	100.00%	100.00%		0.19	27.47%	19.12%	0.30%
5	Doddaballapura	87.87%	88.83%	19.60%	16.53%	8.13%	100.00%	100.00%		0.11	3.07%	11.47%	-0.96%
6	Gowribidnur	89.01%	91.48%	27.15%	18.21%	11.30%	100.00%	100.00%		0.16	8.94%	15.85%	-2.47%
7	Harappanahally	87.45%	93.17%	17.85%	10.36%	9.41%	100.00%	100.00%		0.08	7.49%	8.44%	-5.72%
8	Hiriyur	89.87%	90.19%	33.44%	6.62%	13.60%	100.00%	100.00%		0.20	26.82%	19.84%	-0.32%
9	Kanakapura	85.42%	89.05%	23.57%	25.58%	23.19%	100.00%	100.00%		0.00	0.00%	0.38%	-3.63%
10	Kolar	79.73%	74.57%	32.20%	31.18%	29.74%	100.00%	100.00%		0.02	1.02%	2.46%	5.16%
11	Kunigal	93.40%	96.54%	28.83%	29.61%	15.71%	100.00%	100.00%		0.13	0.00%	13.12%	-3.14%
12	Mulbaiglu	87.26%	86.08%	38.83%	10.28%	17.90%	100.00%	100.00%		0.21	28.55%	20.93%	1.18%
13	Ramanagar	89.14%	90.86%	28.64%	0.89%	10.35%	100.00%	100.00%		0.18	27.75%	18.29%	-1.72%
14	Sidlaghatta	80.62%	80.14%	24.19%	36.38%	23.63%	100.00%	100.00%		0.01	0.00%	0.56%	0.48%
15	Sira	87.05%	87.19%	26.71%	18.62%	19.02%	100.00%	100.00%		0.08	8.09%	7.69%	-0.14%
16	Tiptur	92.56%	96.38%	22.81%	16.25%	19.37%	100.00%	100.00%		0.03	6.56%	3.44%	-3.82%

R-APDRP Report Format
Consumer New Connection Release Status

Level of Monitoring: PFC/MoP

Frequency: **Monthly**

Format: **D2**

Name of State: Karnataka

Name of Discom: BESCOM

Period from 1-Aug-2015

To: 31-Aug-2015

Sl. No.	Town	New connection pending from previous period	New Connection Applied in current period	Total New connection pending for release	Total connection released in current period	Connection yet to be released	Connection released within SERC time limit	Connection released beyond SERC time limit	% of connection released within SERC time limit	Connections released by system (No.)	% connection with in SERC limit-Prev Month
1	Anekal	863	60	923	20	879	2	18	10%	20	71%
2	Bangarapet	772	52	824	31	751	3	28	10%	31	34%
3	Challakere	294	58	352	70	261	52	18	74%	70	68%
4	Channapattana	794	109	903	102	712	15	87	15%	102	17%
5	Chikkaballapura	946	107	1,053	68	910	12	56	18%	68	29%
6	Chinthamani	547	119	666	91	562	37	54	41%	91	35%
7	Chitradurga	802	118	920	118	750	48	70	41%	118	29%
8	Davanagere	2,480	296	2,776	437	2,264	138	299	32%	437	31%
9	Doddaballapura	2,557	126	2,683	115	2,479	41	74	36%	115	24%
10	Gowribidanur	382	72	454	70	373	27	43	39%	70	42%
11	Harappanahalli	412	31	443	30	393	28	2	93%	30	59%
12	Harihara	517	66	583	51	503	2	49	4%	51	8%
13	Hiriyuru	902	136	1,038	62	921	20	42	32%	62	20%
14	Hosakote	732	67	799	43	683	7	36	16%	43	19%
15	K.G.F	2,141	102	2,243	33	2,199	3	30	9%	33	20%
16	Kanakapura	447	76	523	34	467	12	22	35%	34	33%
17	Kolar	981	122	1,103	165	868	46	119	28%	165	62%
18	Kunigal	895	64	959	16	935	0	16	0%	16	10%
19	Mulabagilu	531	60	591	13	573	0	13	0%	13	19%
20	Ramanagara	1,873	184	2,057	105	1,882	29	76	28%	105	28%
21	Shidlagatta	805	45	850	23	795	9	14	39%	23	45%
22	Shira	1,011	67	1,078	78	982	70	8	90%	78	85%
23	Tiptur	2,087	79	2,166	112	2,000	14	98	12%	112	14%
24	Tumkur	5,328	588	5,916	521	5,242	280	241	54%	521	58%
	TOTAL	29,099	2,804	31,903	2,408	28,384	895	1,513	37%	2,408	35%

R-APDRP Report Format

Discom: **BESCOM**

Level of Monitoring: **PFC/MoP**
 Frequency: **Quarterly**
 Format: **D-3**

Consumer complaint redressal Status

Period From: **01-08-2015 to 31-08-2015**

Name of town	Complaints pending from previous period	Complaints registered in current period	Total complaints (Including OB)	Total pending complaints	Complaints closed	Complaints pending period	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of complains closed within SERC time limit
	Nos	Nos	Nos	Nos	Nos	Hr:min	Nos	Nos	%
Mulbagal	6	269	275	8	267		261	6	97.75%
Sira	2	160	162	2	160		157	3	98.13%
Bangarpet	3	552	555	8	547		535	12	97.81%
Anekal	4	440	444	7	437		423	14	96.80%
Kanakpura	2	87	89	3	86		83	3	96.51%
Channapatna	2	164	166	4	162		159	3	98.15%
Kunigal	21	567	588	15	573		555	18	96.86%
Gowribidanur	1	312	313	5	308		306	2	99.35%
Chalkere	3	130	133	2	131		129	2	98.47%
Hiriyur	8	229	237	9	228		215	13	94.30%
Sidlaghatta	0	63	63	2	61		60	1	98.36%
Ramnagara	1	121	122	0	122		114	8	93.44%
Kolar	3	1279	1282	10	1272		1253	19	98.51%
Tiptur`	6	293	299	7	292		280	12	95.89%
DB Pura	6	1759	1765	20	1745		1735	10	99.43%
Harapanahalli	1	90	91	1	90		87	3	96.67%
TOTAL	69	6515	6584	103	6481	0	6352	129	98.01%

BESCOM	
Report-D3 Customer Grievance redressal (Town)	16
Grievance Handled by system (No.)	6584
Grievance closed/redressed by system (No.)	6481
Grievance closed/ redressed by system (%)	98.44%
Grievance redressed as per SERC (No.)	6352
Grievance redressed as per SERC (%)	96.48%

