



## Bangalore Electricity Supply Company Limited

(Wholly owned Government of Karnataka Undertaking)

### Proceedings of the Video Conferencing Review Meeting held with MDs ESCOMs and IT Implementation Agency (ITIA)

<b>Date:</b> 28.02.2014	<b>Time:</b> 03:00 Noon to 5:00PM	<b>Venue:</b> Room No 122, Vikas Soudha, Bangalore.
<b>Meeting Type</b>		Discussions on Progress of R-APDRP Implementation in Karnataka.
<b>Members Present</b> 1. Sri Pankaj Kumar Pandey, IAS, MD BESCOM. 2. Sri Guru Prasad B L, IRS, DF BESCOM 3. Sri Lakshman, DT MESCOM 4. Sri SEE GESCOM 5. Sri Anand Naik, CEE MESCOM 6. Sri Ramachandra, SEE CESC 7. Smt. Nagalakshmi, GM (ICT &MIS), BESCOM 8. Sri Thimmegowda , GM(Revenue) 9. Sri Mensinkai, AAO HESCOM 10. Track leads from BESCOM		<b>Invitees:</b> 1. Sri Baburajan V, Infosys Technologies Ltd 2. Sri. Deba Priya Gosh, Infosys Technologies Ltd 3. Sri Phani, Infosys Technologies Ltd 4. Representatives of ITIA, RCOM

### Decisions/Discussions

MD BESCOM welcomed the forum and highlighted about the following observations made during the visit to Kolar on 26<sup>th</sup> Feb 2014.

#### 1. Mass Meter Replacement:

- MD BESCOM highlighted that meter replacement done in the field are not getting updated in the system by concerned SDOs.
- The Meter readers can't issue bills to the consumers with meter replacement since the same is not updated in the system.
- Therefore the billing efficiency has drastically gone down.
- MD BESCOM instructed that meter replacements have to be updated in the system simultaneously when replacements are done in the field.
- MD BESCOM informed that due to enormous Meter Replacements in BESCOM, instructions have been provided to the field to update the same in the excel sheet and then forwarding it to ITIA for back end updation until a catch up is done.
- MD BESCOM instructed ESCOMs to update all meter replacements in the filed for improved billing efficiency.

