



# BANGALORE ELECTRICITY SUPPLY COMPANY LIMITED

(Wholly owned Government of Karnataka Undertaking)

No: BESCOM/BC-9/2012-13

Date: 23.02.2013.

**Proceedings of the meeting held on 23.02.2013 at 4 PM at Conference Hall, Block II, Corporate Office, BESCOM, discuss on process of simplification in execution of works.**

Date: 23.02.2013.	Start Time: 4 PM.	Venue: 2 <sup>nd</sup> Floor, Conference Hall, Corporate Office, BESCOM, Bangalore.
Meeting Type:		Process of simplification in execution of works
In the Chair:		Sri. P.Manivannan, I.A.S., Managing Director, BESCOM.
Members Present:		Invitees:
1. Sri. H. Nagesh, Director(Technical)		1. Sri. B.T. Raman, Vice President, KPTCL AOA.
2. Sri. B.L. Guruprasad, Director (Finance)		2. Sri. AmoghasiddhaBandivaddar, President Diploma Engineers Association
3. Sri. V. Venkatasiva Reddy, President, KEBEA		3. Sri. Dasprakash, Secretary SC/ST Welfare Association.
4. Sri. Nagaraj. M., President KPTCEU.		4. Sri. Ramachandra Reddy, Secretary KPTCL AOA
		5. Sri. J. Lokesh, Secretary KEB, Diploma Engineers Association
		6. Sri. S.M. Krishna, President, KSLECA.
		7. Sri. M.N. Umesh, Secretary KSLECA.
		8. Sri. Rudresh, Joint Secretary, KSLECA.
		9. Smt. Vidyarani, EE (O), West Circle.
		10. Sri. K. Shivanna, EE, Hebbal Division.
		11. Sri. Antony Das, ABE, MW Kolar.
		12. Sri. C. Nataraj, EE, CW&M Division.
		13. Sri. Y.V. Adireddy, ABE (EL), BRC.
		14. Sri. S. Navaneeth Krishnan, AE to MD.
		15. Sri. Basavaraj, ABE, N4 Sub-Division.
		16. Smt. Anuradha, AE (T), N2 Sub-Division.
		17. Sri. Dhananjaya, ABE (EL), West Circle.
		18. Sri. Sudhakar Reddy, ABE(EL), 220 KV Stn., KPTCL, D.B. Pura.
		19. Sri. Ananda Kumar, AGM (EL), Meters & Comml.,
		20. Sri. Amarnath Reddy, ABE (EL), Peenya, MTDivision.
		21. Sri. Sagar, AE (EL) ChandapuraDivision.
		22. Sri. V. Ravi Mohite, AE (EL), Vigilance.
		23. Sri. Anandappa.C.V, ABE (EL), W1 Sub-division.
		24. Sri. Santosh Kumar, AE (EL), W6 Sub-division.
		25. Sri. Prakash Kumar, S,AGM (EL), DAS.
		26. Smt. Jamuna. D.D., AGM (EL), CR.
		27. Smt. Swetha, AGM (EL) Revenue.
		28. Sri. SindhuKumar, DCC.
		29. Sri. Thippeswamy. K, EE (EL) RajajinagarDivision.
		30. Sri. ManmohanPriyanka,, ABE (EL), MT Division.
		31. Sri. Rajesh. K.V., ABE (EL), MT, BRAZ.
		32. Sri. R.M. Santosh
		33. Smt. Manjula. G.
		34. Sri. Chandrashekara. M.H., AE (EL), RTRD.

At the outset, Managing Director, BESCO welcomed all the members to the meeting to discuss the subjects as per the agenda.

Sl. No.	Subjects	Discussion/ Decision	Officer incharge	Date	Remarks
1.	Reduction of unnecessary interaction with the officers of BESCO.	In order to reduce unnecessary interactions with the officers of BESCO it is decided to go for online system of application. A draft procedure will be prepared by General Manager (Rev), for LT system also and submitted to the ORM through Director (F). Under this new procedure the consumer will come to the BESCO office only once for verification of original documents. The entire procedure shall be done in a web enabled application, thus transparent and can be tracked by anybody. At any point of time the expected date of servicing will be available in the database. If the JE/AE/AEE extends the date of servicing more than twice then the concerned application will be locked and will be referred to concerned divisional EE with a copy to the GM (Rev) and GM (CR). If an amendment is required, application to be filed before KERC for approval.	GM (Rev) / GM (CR) / D (F)		
2.	Sufficient facilities available for the Section Officer/AEE	In order to ensure sufficient facilities available for the Section Officer / AEE to take consumer complaint it was clarified that each O&M will also have service station attached to that along with vehicle and man power.	CGM/CA		
3.	Monthly Review Meeting of Divisional head	Managing Director, also directed that the divisional head in their Monthly Review Meeting should provide a 30 minute space for open discussions of these issues to enable the staffs to air their woes if any, thereby establish a conducive atmosphere for the working staffs. Training to be provided for the Engineers/AAOs in handling consumer complaints, office procedure and communication skills on regular basis. Extension given to CGM (CA) to issue an OM on this issue. A record of these proceedings shall be maintained at the O/o the EE's available for inspection by the SE and senior officers.	CGM/CA		
4.	Direct interaction of contractors with JE/AE/AEE	Further, it was also resolved that a Circular to be issued that contractors are not to interact directly with JE/AE/AEE, in case of a grievance on the service rendered. The contractors have to give in writing their grievance and submit to the concerned divisional EE's only. Extension given to CGM (CA) to issue an OM on this issue.	CGM (CA)		

5.	Annually Award for best lady engineer	It was also decided to institute an award of Rs 1 Lakh annually for the best lady Engineer in commemoration of late Er. Savitha. The lady Engineer's JE/AE/AEE are eligible for the nominations. A Committee will be constituted for finalizing this award. The award will come into effect from the coming FY13-14.	CGM (CA)		
6.	Contribution from the federation & the diploma engineers association	It was decided that, instead of one day salary, the Federation and the Diploma Engineers Association will contribute an amount not exceeding Rs.10 Lakhs to be given to the family as a Fixed Deposit before 15.03.2013.	Federation / Dip. Engr. Assn.		
7.	Committee meeting	The committee was renamed as "Process re-engineering" and will meet fortnightly on every 5 <sup>th</sup> and 20 <sup>th</sup> of every month at 3.30 PM in Conference hall of Corporate office.	CGM (CA)		
8.	Replacement of Transformer and Additional Transformer	Similarly, the procedure for replacement of transformer and additional transformer shall be worked out by CGM (Op.) to be simple and transparent thus avoiding influence on officials from anybody outside BESCO. The simplified procedure and KERC Code shall be available along with examples in the BESCO website. Also from 01.06.2013 the rule will come to effect that posting to Section Offices & sub-division for JE/AE/AEE will be monitored on the basis of the online test results to be introduced in BESCO. Separate tests to be conducted by CGM (CA) for different cadres. If required the help of NIC or KEONICS or CPRI to be availed. The test module will be in MCQ with negative markings. Those who are already posted shall clear the tests by 01.09.2013.	CGM (Op)/ CGM (CA)		
9.	Materials supplied to the contractors.	With regard to the labour work by engaging LEC, no material shall be given to the contractor until the earlier work given is completed. The EMD amount to be payable by the contractor for each work shall be 1% of the cost of the work awarded including material cost or Rs. 5,000/- per each work whichever is higher.	All SE's		
10.	Confidential email to MD, BESCO.	If any member wants to communicate confidentially they may send email to MD at the following address <a href="mailto:manil972.personal@gmail.com">manil972.personal@gmail.com</a> .	-		

All the above activities shall be completed by the next meeting.

The meeting concluded with the vote of thanks from the Chair.

  
Chief General Manager (CA),